



June 23, 2003

John L. Medlock  
Sure-Grip Floor Safety Solutions  
2804-C Capital Circle N.E.  
Tallahassee, Florida 28308

Dear John,

I would like to thank you for implementing your floor safety program in our Holiday Inn Dothan South location. Your professionalism and expertise with attention to detail was greatly appreciated. I would highly recommend Sure-Grip Floor Safety Solutions to anyone in the hotel, motel and restaurant industry.

I am sure that you can recall that we had some floor safety issues with our tile floors in the entrance, kitchen, bathrooms and dining area. Sure-Grip did an excellent job cleaning and treating our floors with no interruption to business. I am very surprised at the improved look of the floors. The E3 maintenance cleaner that you recommended has done an excellent job.

The improved traction has been so successful we have not had one slip and fall.

Thanks again

Sincerely,

A handwritten signature in black ink that reads "LaWana Rasmussen". The signature is written in a cursive style with a large, prominent initial "L".

LaWana Rasmussen  
General Manager  
Holiday Inn Dothan South

**DOTHAN/SOUTH**

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