



17 May 2002

Sure-Grip Floor Systems
Attn: John Medlock
2804-C Capital Cir. N.E.
Tallahassee, Florida 32308

Dear John,

I can't begin to thank you enough for fixing our slick floor problem at Piccadilly Cafeterias. After Sure-Grip treated our floors they were no longer slippery when wet.

The Actium floor cleaner and sanitizer is far superior to any other product I have used in my 16 years in the restaurant business. I feel confident that my customers and my associates are safer from slip and fall accidents.

I highly recommend Sure-Grip services and products to anyone with slippery floors.

Sincerely,

A handwritten signature in black ink, appearing to read "Ron Elsensohn", with a stylized flourish extending to the right.

Ron Elsensohn
General Manager
Piccadilly Cafeterias, Inc.