

Southeast Alabama

**MEDICAL
CENTER**

July 15, 2003

Mr. John Medlock
Sure Grip Floor Safety Solutions
2804-C Capital Circle, NE
Tallahassee, FL 32308

Dear John :

Thanks for your recent follow-up visit. It has been six months since the original cleaning and we have been using the maintenance solution. The product has performed as expected and is still a non-skid surface when wet. We use the daily cleaner which helps maintain the original surface of the tile. I agree with you that it could be better if we changed the process slightly which we will be trying.

Your product does help to promote a safe floor condition for my guests and employees. We have not had an incident of falling in the kitchen and cafeteria since we started using the product

Thanks again, see you in another six months for the annual follow-up.

Sincerely:



Richard Roozen
Director, Nutrition and Food Services

Leading the Southeast in Healthcare

Post Office Box 6987

Dothan, Alabama 36302-6987

(334) 793-8111